

We (the applicant of the PPE planned for certification) confirm the following points to the product certification body of TESTEX:

- The measures for evaluating the products are exclusively the responsibility of the certification body of TESTEX AG.
- 2. We grant the certification body of TESTEX AG access to relevant documentation, areas, records, persons and complaints.
- We undertake to always fulfil the certification requirements and to report all changes to the PSA to the certification body in good time.
- 4. We will inform the certification body immediately of any changes in the company that could affect the ability to fulfil the certification requirements.
- 5. We will take all necessary precautions to avoid risks to the user. This may include
 - a) Quality monitoring
 - b) Review of documentation and records
 - c) Analysing feedback and complaints
- 6. The user is informed about the correct use and the protection provided by the garment by means of the manufacturer's information. This information is provided in the languages spoken in the intended areas of application. The manufacturer's information may consist of the following points:
 - a) Identification of the manufacturer
 - b) Product identification
 - c) Appropriate use
 - d) Instructions for safe use
 - e) Instructions for maintenance and cleaning
 - f) Performance characteristics
 - g) Warnings and risks
 - h) Expiry date and disposal
- 7. The manufacturer's information is provided in printed form or online, for example via a QR code.
- 8. If the manufacturer's information is provided online, we undertake to do:
 - a) Ensure access to it during the period of validity of the certificate and for at least 5 years thereafter
 - b) Access to it must be available around the clock
 - c) Keep the data up to date
- 9. We will keep all records of complaints made in relation to compliance with the certification requirements and make these records available to the certification body on request.
- 10. We will take appropriate action in relation to such complaints and any defects found in the products that affect compliance with the certification requirements.
- 11. We will only make declarations regarding certification that are consistent with the scope of the certification.

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- 12. We will not use any type certificate issued in a form that brings the product certification body into disrepute and will not make any statements that the product certification body may regard as misleading and unauthorised.
- 13. After suspension or withdrawal of the TESTEX type certificate, we will cease all advertising relating in any way to the certification. At the request of the product certification body, we will return all required certification documents.
- 14. We will use the certification solely to demonstrate that the certified products are compliant with the stated scope.
- 15. Misuse of the assessment report of the product certification body, any type examination certificate issued or the CE conformity mark may lead to the immediate withdrawal of the type examination certificate.
- 16. Quotations must be complete, i.e. extracts from TESTEX assessment reports, for example, must be made in full and with faithful reproduction of any illustrations and explanations.
- 17. Notes, extracts and conclusions are not inserted into or attached to the text of the assessment reports or type-examination certificates in a misleading manner. In particular, we ensure that the impression is not created that TESTEX:
 - a) checked a representative number of objects when in reality only one or a few objects were checked
 - b) carry out a continuous check of a product (in reality only tested on a few samples)
 - c) have tested or evaluated other (in reality not tested or evaluated) properties
 - d) have drawn advertising-orientated conclusions (in reality formulated by the client)

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Complaints to suppliers (distributors)

In accordance with ISO 17065, section 4.1.2.2, paragraph j) (Records of all complaints), we as a supplier are obliged to present complaints addressed to us regarding the conformity of a product with the requirements of the relevant standard to the product certification body upon request, as well as to initiate appropriate measures to rectify the defects and to document these.

Consequences of violations

Incorrect reference to the product certification system or misleading use of assessment reports, type certificates or CE conformity marks in publications, catalogues, etc. will be punished by the product certification body by taking appropriate measures (including legal action).

Placing on the market or affixing the CE conformity mark

We declare in our capacity as authorised representative on behalf of our company that we will issue the corresponding declaration of conformity in accordance with PSAV, Art. 1 Para. 4 and Para. 5 or EU Regulation 2016/425, Annex IX, before placing the product on the market or affixing the CE mark of conformity.

Quality monitoring

We have explained to the product certification body which precautions are taken within the company to ensure that all products manufactured and/or distributed by us for which the authorisation for labelling has been granted meet the requirements of the product certification in the same way as those test samples that were made available to the product certification body and on the basis of which the type certificate was issued.

Quality assurance (only applicable for category III PPE)

To ensure the conformity of the manufactured and/or distributed products with the test sample(s), we shall establish and maintain an effective quality assurance system during the use of the CE conformity mark. In doing so, we ensure and have credibly demonstrated to the product certification body that the products from different batches or production lots are randomly tested to ensure that they comply with the conditions of the product certification regulations. The tests can be carried out by TESTEX or another accredited laboratory.

We keep records of these tests, which show the following:

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- Date of the examination
- Type designation (production lot, materials used, manufacturer, etc.)
- Person responsible for the audit
- Test results
- Samples

We also recognise that the product certification body is entitled to carry out random tests during the certificate period. The product certification body may take the control samples on site or instruct the certificate holder to send them to the product certification body from ongoing production. These product inspections and other certificate monitoring measures are at the expense of the certificate holder.

If deviations from the specifications are found, the product certification body orders a retest on new sample material. If deviations are again found, the product certification body may suspend or withdraw the type certificate depending on the severity of the case.

If the type examination certificate is suspended or withdrawn, the basis for the manufacturer's declaration of conformity no longer applies and the product is no longer marketable or the authorisation to use the CE conformity mark is no longer valid. The suspension or withdrawal must currently be forwarded by the product certification body to the State Secretariat for Economic Affairs (SECO).

n completed					
n completed	truthfully	and	agree	to the	above

*Only if a collective signature is required within the company

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