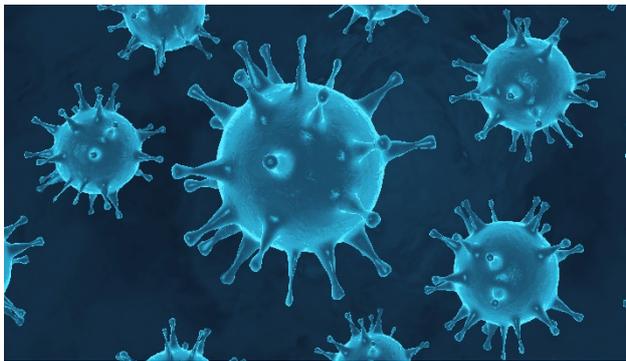




Zurich, 14<sup>th</sup> May 2020

## COVID-19 Update No. 2



Unfortunately, we are still experiencing challenging times due to the COVID-19 pandemic. For this reason, we continue to implement exceptional measures in order to ensure that certificates can be renewed without interruption and that new (first-time) certification is also possible.

We are monitoring the situation closely and are working to ensure we can maintain our service level and meet the needs of our customers as well as providing for the health and safety of our employees, their families and the community.

Many countries are now easing lockdown restrictions. Our branch offices will also slowly return to normal circumstances, making sure that all local enforcements and guidelines are respected. Due to sample delivery delays and a reduction in operational staff to ensure health and safety requirements there have been a few bumps along the road, however TESTEX has been able to maintain its operations at a good level. We nevertheless greatly appreciate your understanding for any delays that may occur. Despite restricted travelling capabilities and continued home-office for many employees we remain available by phone and e-mail during working hours. In the meantime, we wish you all good health and hope that the situation will return to normal as soon as possible. If you have any questions, please contact your [local branch office](#).

TESTEX is pleased to announce the introduction of a "Community Mask" Label for reusable textile masks which are recommended by the "Swiss National COVID-19 Science Task Force". The masks are tested by EMPA (Swiss Federal Laboratories for Materials Science and Technology) for splash protection & filter efficiency in a specially developed process. TESTEX covers the following reusability and comfort tests: air permeability, colour fastness to domestic washing, perspiration and saliva, as well as dimensional change. The label includes STANDARD 100 by OEKO-TEX® certification, which ensures that the masks have been tested for harmful substances. For more information please visit: [https://www.testex.com/de/communitymask/#mask\\_schutz](https://www.testex.com/de/communitymask/#mask_schutz) (The webpage will soon be available in English)

We will update this information on a regular basis.

TESTEX is a globally operating, independent Swiss testing and certification organisation with focus on textile and leather testing. Founded in 1846 and originally known as the "Seidentrocknungsanstalt Zurich" (Silk Conditioning Institute), the TESTEX Group now operates more than 25 branches with around 300 employees worldwide (including TESTEX and OETI) from its head office in Zurich. TESTEX is a member institute of the OEKO-TEX® Association and the official representative in Australia, Canada, the P.R. China, Hong Kong, Indonesia, Malaysia, New Zealand, the Philippines, Switzerland, South Korea and Taiwan. Learn more on [testex.com](https://www.testex.com) / [oeti.biz](https://www.oeti.biz) and [Wikipedia](#) or follow us on [Twitter](#) and [LinkedIn](#).

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